

Important information about your giardia screen

The giardia test is for dogs or cats only.

When you place your order, a specialised single-use laboratory test kit is reserved for you. This apparatus has a strict manufacturer's 'use by' date, but you will have at least 4 weeks within which to return your giardia sample to the lab for testing.

The 'use by' date is very clearly marked on the information sheet in your sample collection pack.

Please note that samples received by the laboratory after the specified 'use by' date can not be tested and unfortunately in this circumstance no refund can be given.

If you are returning your sample within a few days of the 'use by' date we recommend that you obtain a free PROOF of POSTING certificate from the post office as the Royal Mail will not guarantee when your sample will be delivered - even with the Large Letter, first class stamp that you must, as a minimum, put on the return envelope. If the sample is urgent you should consider sending it by recorded delivery. You can then track its progress through the postal system. The laboratory can take no responsibility for late or delayed samples.

When preparing the sample for posting, it should be taken from faeces passed over the course of one day. If the animal passes more than one stool, take a sample from each motion. If the animal only passes one stool during the day, then fill the collection pot from that stool. You can refrigerate the sample. Failure to comply with these instructions may invalidate the result of your screen.

You should post your sample back to the laboratory on the day of collection.

Wormcount.com Vet Lab uses only the gold-standard testing apparatus and protocols. The test is highly specific and very sensitive. Clear information about the test result will be given in the email sent to you by the laboratory following completion of the screen.