

Privacy Policy

Wormcount.com Veterinary Laboratory is committed to protecting and respecting your privacy. This policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. For the purpose of the Data Protection Act 1998 (the Act), the data controller is:

Wormcount.com Veterinary Laboratory
5 Glebe Road
Cogenhoe
Northamptonshire
NN7 1NR

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

Information that you provide by filling in forms. This includes information provided when you complete our on-line accounts form and 'contact us' form or information slips.

If you contact us, we may keep a record of that correspondence. We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

Details of transactions you carry out through our site, by email, letter or by telephone and of the fulfilment of your orders.

Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data.

STORING YOUR PERSONAL DATA

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features designed to prevent unauthorised access.

USES MADE OF THE INFORMATION

We use information held about you in the following ways:

To provide you with information, products or services that you request from us, where you have consented to be contacted for such purposes.

To carry out our obligations arising from any contracts entered into between you and us.

To notify you about changes to our service.

DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to third parties in the following circumstances:

In the event that we contract with a relevant partner to manage our on-line presence, we may permit them to access your data on our behalf, subject to them offering you the same protection as these terms and conditions offer you. In the event that we sell or buy any business or assets, in which case we may disclose your personal data to

the prospective seller or buyer of such business or assets; If Wormcount.com Veterinary Laboratory or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets; If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms and conditions and other agreements; or to protect the rights, property, or safety of Wormcount.com Veterinary Laboratory, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

YOUR RIGHTS

You have the right to ask us not to process your personal data for marketing purposes. We will inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by return email. You can also exercise the right at any time by contacting us at:

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Cogenhoe
Northamptonshire
NN7 1NR

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will, as a minimum, be posted on this page.

CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to info@wormcount.com